



## Returns form

We want you to be satisfied every time you shop with us. But should you for any reason be unhappy with the products you have purchased, you may return them to us within 30 days of receiving the product.

1. Fill out this form with your order number, name, and the reason for returning.
2. Include this returns form and the product with all product labels intact in your parcel.
3. Use your pre-paid return label bought via byacre.com - or any other return label that you may have purchased yourself.

Order number .....

Customer name .....

### Reason for return (X)

- |  |   |
|--|---|
| <input type="checkbox"/> Size of the product doesn't fit my needs                | <input type="checkbox"/> I don't like the color     |
| <input type="checkbox"/> The product does not meet my expectations               | <input type="checkbox"/> I no longer want this item |
| <input type="checkbox"/> Purchase was a gift and recipient did not want the item |   |
| <input type="checkbox"/> Other .....   |   |

The products must be returned in a condition where they can be resold and without any depreciation of value.

This means that the rollator must show no signs of scratches or other marks from usage, the seat remain unstained, the wheels wiped clean from dirt and show no signs of wear.

In case of depreciation of value the amount of the depreciation will be deducted in the refunded amount.

We will not accept return of any non-standard products, i.e. products modified to the customer's request.